



SNOW
SPORT
&
SPINE

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ORTHOPAEDIC MANUAL THERAPY CENTER

Snow Sport and Spine COVID Policy

April 2022

Dear Snow Sport and Spine Community,

Spring has arrived and we have decided to adjust our COVID procedures and implement some different strategies for everyone's continued safety and improved ease. You will find a list of the adjustments below:

1. We will continue our no penalty reschedule and cancellation policy for **ILLNESS** related cancellations. If you are not feeling well, please call us and stay home. IF someone in your home is sick and you are caring for them, please stay home. Please wait fourteen days before scheduling your appointment when you are well.
2. If for any reason your therapist feels that it is not safe to begin treatment, we will reschedule your visit. (i.e., you have a fever, cough, or any other signs of illness)
3. You no longer need to alert us of your arrival. Please approach the front door and enter at the time of your appointment. Please check-in at reception and if your therapist is not ready, please make use of our waiting area.
4. Please wear a mask while in our office. We will have disposable surgical masks if you need one. We will be wearing one too.
5. We will continue to ask COVID screening questions, but we will no longer be recording and monitoring temperatures.
6. Please wash your hands or use hand sanitizer when you enter.

Remember we are continuing to offer telehealth visits. We are happy to change an in person visit to telehealth if you are not feeling well or need to be home for a loved one. Just call and let us know and we will send you a telehealth link for your appointment.

We appreciate you working with us as we navigate these challenging times!