



SNOW
SPORT
&
SPINE

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ORTHOPAEDIC MANUAL THERAPY CENTER

Snow Sport and Spine COVID Policy

Effective May 1, 2023

Dear Snow Sport and Spine Community,

Spring has arrived and we have decided to adjust our COVID procedures and implement some different strategies based on weekly CDC updates and improved ease.

We will monitor the status for Knox County and if it is "**Low**" masks will be optional, if it is "**Medium or High**" masks will be required.

If you can answer yes to any of these COVID screening questions upon your arrival please do not enter the office, return to your car, and call us for further screening and to be rescheduled, if necessary:

- Have you had a positive COVID test in the last **14 days**?
- Have you been exposed to anyone who was positive for COVID in the past **14 days**?
- Are you experiencing any COVID symptoms **today**?

You will find a further list of adjustments below:

1. We will continue our no penalty reschedule and cancellation policy for **ILLNESS** related cancellations. If you are not feeling well, please call us and stay home. IF someone in your home is sick and you are caring for them, please stay home. Please wait fourteen days before scheduling your appointment when you are well.
2. If for any reason your therapist feels that it is not safe to begin treatment, we will reschedule your visit. (i.e., you have a fever, cough, or any other signs of illness)
3. Please check-in at reception and if your therapist is not ready, please make use of our waiting area.
4. We will have disposable surgical masks if you need one. If you would like your therapist to wear one, please mention this during check-in.
5. Please wash your hands or use our hand sanitizer in reception when you enter.

Remember we are continuing to offer telehealth visits. To learn more read: [Telehealth Program](#)

We appreciate you working with us as we work to navigate and adapt to these challenging times!